Sean Tumulak-Nguyen

Charlotte, North Carolina

Porfolio: www.seantumulaknguyen.com

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Skills

<u>Language</u>	<u>Framework</u>	<u>Libraries/API</u>
HTMLJavaScriptCSSTypescript	Express.jsReduxJQuery.NET	 React.js Node.js Next.js Bootstrap Redux / Mobx
Tools		
MongooseYarn/Npm	Platforms	Storage
• Git	WindowsMacOS	MongoDBMySQL

Ubuntu

Applicable Experience:

AWS - EC2, S3, Route

Xceleration

53, etc.

Junior Frontend Developer:

Oct 19' - Present

- Publish comprehensive layout using Typescript content management system to the QA, UAT, and LIVE environments
- Initiate necessary code changes within GitHub using Typescript and styled components to adhere to client request
- Collaborated with team members to implement new features to content management system to allow personalized experience
- Assist client rebranding by making content and CSS changes or React / Typescript changes if functionality is requested.

Systems Administrator:

Oct. 17' - Present

- Restructuring company cell phone and protection plan, increasing features and reducing costs \$10,200 annually
- Migrating VOIP provider reducing costs \$10,000 annually
- Implement inventory management system allowing better control of company assets
- Awarded 'Most Respectful' for 18'-19'
- Managing AWS resources and collaborating with team to lower costs
- Create and manage internal JIRA boards
- Implementing and testing Group Policies for production environment
- Manage and archive old client emails reduce Office365 costs

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Jr. Systems Administrator:

Oct. 16' - Oct. 17'

- Monitor and manage 7+ servers while resolving internal end user issues
- Assist Human Resource in onboarding/offboarding employees and confirming assets are provided/access is deactivated.
- Manage communications with vendors
- Create documentation and improve current documentation

SolutionStart

Implementation Technician II:

Sept. '13 - Oct. '16

- Mass deploying Windows desktops for full network upgrades/takeovers
- Take ownership of projects and oversee secondary technicians to meeting time expectations
- Installed and configured client's system in preparation to Support Team handoff
- Performed Go-Live session, assisting clients with first day operation after project
- Monitored software upgrades to databases containing ePHI (electronic protected health information)

Support Technician I:

Sept. '12 - Sept. '13

- Provide courteous onsite and remote technical support to end users
- Troubleshoot all incoming support tickets for best possible resolution
- Managed time to balance multiple tickets in an efficient manner and see them through to resolution

Education:

Bachelor's degree Limestone College Gaffney, SC Focus: Information System Security

2015

Full Stack Web Developer Bootcamp UNC Charlotte, NC

2019